

Amber Learn, Psy.D.

www.DrAmberLearn.com



Clinical Psychologist PSY25444

Electronic Communication Policy

In order to maintain clarity regarding our use of electronic modes of communication during your treatment, I have prepared the following policy. This is because the use of various types of electronic communications is common in our society, and many individuals believe this is the preferred method of communication with others, whether their relationships are social or professional. Many of these common modes of communication, however, put your privacy at risk and can be inconsistent with the law and with the standards of my profession. Consequently, this policy has been prepared to assure the security and confidentiality of your treatment and to assure that it is consistent with the ethics and the law of my profession.

If you have any questions about this policy, please feel free to discuss this with me.

Email Communications

I will use email communication with your consent and only for administrative purposes- unless we have made another arrangements. If you need to discuss a clinical matter with me, please feel free to call me so we can discuss it on the phone or wait so we can discuss it during your next therapy session. I use the email provider hushmail, a service which complies with the Health Insurance Portability and Accountability Act (HIPAA) by encrypting emails and requiring a password before emails can be opened. **I will provide you with your personal email password in session.** Please keep that password and use it to open all email correspondence from me. Also, please notify me at the beginning of treatment if you would like to avoid or limit the use of email communication. **My email address is Info@DrAmberLearn.com.**

Text Messaging

Texting can be a useful means of communication; however, **I can no longer offer text messaging as a way to schedule or administratively manage appointments. I apologize for the inconvenience that this may cause.** Your confidentiality and safety are my primary concern. Please feel free to leave me a voice mail or send me an email if you would like to contact me between our scheduled sessions.

Social Media

I do not communicate with, or contact, any of my clients through social media platforms like Instagram, Pinterest or Facebook. I believe that any communications with clients online has a high potential to compromise the professional relationship.

Web Searches

I will not use web searches to gather information about you without your permission. I believe that this violates your privacy rights; however, I understand that you might choose to gather information about me in this way. If you encounter any information about me through web searches, or in any other fashion for that matter, please discuss this with me during our time together so that we can deal with it and its potential impact on your treatment.

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